

AUTOMATIC BILLING PLAN

You are automatically enrolled in our automatic billing plan when you select a monthly or bi-weekly payment plan. You can relax knowing that your future payments will be made automatically. When you book, we'll calculate an evenly divided automatic billing plan for you and you will know in advance the days that your payments will be processed. Your initial deposit is due at the time of booking, and your future payments will be charged according to the schedule you see on your invoice. Automatic billing is available at no charge. You can opt out of automatic billing by sending an email to us after you make your reservations at info@adventureinblack.com

AUTOMATIC BILLING FAQS

WHAT IS AUTOMATIC BILLING?

Automatic billing is used to pay the entire remaining balance of your reservation via automatic billing. This can be done with one credit card to cover the entire balance of your reservation.

WHAT ARE THE ADVANTAGES OF AUTOMATIC BILLING?

It's convenient and free. Payments are automatic and evenly divided. No chance of forgetting to pay, cancellation of your reservation, or being assessed a late fee.

WILL ADVENTURE IN BLACK REMIND ME BEFORE I AM CHARGED?

Yes, Adventure in Black will email you payment reminders at the beginning of every month if you are enrolled in our automatic billing plan. You will also receive an email confirmation after each payment is processed.



HOW MANY PAYMENTS WILL I HAVE AND WHEN WILL THEY BE DUE?

Payments will be every 30 days or every 15 days depending on your selection at checkout. The number of payments is based on how many months there are from the time you book to the final payment date. You will see your exact payment plan before you make your payment.

DOES ADVENTURE IN BLACK KEEP MY CREDIT CARD INFORMATION SAFE?

Adventure in Black's online merchant company complies with the Payment Card Industry Data Security Standards (PCI DSS), a set of comprehensive requirements developed by major card brands to facilitate consistent data security measures. In order to protect your information, Adventure In Black doesn't store your credit card information, but for guests enrolled in automatic billing, our credit card processing company does.

WHAT IF A CREDIT CARD IS DECLINED DURING THE PAYMENT PLAN?

When a card is declined during your scheduled payment plan, we will attempt to charge your card two days later. If your card is declined a second time, you will receive an email to make a payment immediately Reservations will be automatically canceled after 60 days.

WHAT IF A CREDIT CARD EXPIRES OR A NEW CREDIT CARD IS ISSUED DURING THE PAYMENT PLAN?

When a card has expired or if you would like to add a new credit card to your plan, you can always log into your account and make payment option changes.